

POPCAR PRIVACY POLICY

Effective 17 June 2026

Intermotive Solutions Pty Ltd, ABN 43 602 154 763, trading as Popcar, is committed to protecting the privacy of individuals in accordance with the **Australian Privacy Principles**.

By using our services, you agree to the terms of the Popcar Privacy Policy which outlines how we collect, use, store, and disclose your personal information.

1. Collection of Personal Information

- 1.1. We may collect and hold personal information including your
 - 1.1.1. Name, residential address, and date of birth
 - 1.1.2. Phone number and email address
 - 1.1.3. Driver license details
 - 1.1.4. Payment details
 - 1.1.5. Details of your driver's license and your driving history
 - 1.1.6. Employer's name and your designation
- 1.2. We may also request additional documentation to assist in verifying your identity or proof of address.

2. How We Collect and Store Personal Information

- 2.1. We collect personal information directly from you when you sign up for our services via the Popcar Mobile Application.
- 2.2. Your personal information may also be collected when you contact us via calls, LiveChat, and Social Media.
- 2.3. Any forms that you submit to us that contain your personal information will also be collected and stored.
- 2.4. We may also collect your personal information from third parties such as financial, insurance providers, or government agencies.
- 2.5. Information about your usage of our vehicles including but not exclusive to location, time, date, and driving behaviour is collected via the vehicle's telemetry system.

3. How We Protect Your Information

- 3.1. We use secure storage locations and restrict access to authorised personnel only.
- 3.2. If your information is shared with third parties, we ensure that they implement appropriate policies and security measures to protect your information.

- 3.3. If you cancel your account, your personal data will be retained for 90 days from your last use of our service or 90 days from the day that you have cleared your last outstanding payment due to us.

4. Payment Information

- 4.1. We do not retain or have access to your credit or debit card details.
- 4.2. Payments are processed securely via Checkout; for details on Checkout's privacy practices, visit [Checkout Privacy Policy](#)

5. How We Use and Disclose Personal Information

- 5.1. We use your information to:
 - 5.1.1. Provide and manage our services
 - 5.1.2. Respond to inquiries and requests
 - 5.1.3. Send service-related notifications
 - 5.1.4. Process payments and maintain records for administrative, legal, and insurance purposes
 - 5.1.5. Inform you about our products, promotions, and offers via email, SMS, and/or in-app notifications which you may opt out of at any time
- 5.2. We may share your information with:
 - 5.2.1. Related companies
 - 5.2.2. Overseas technology providers for data storage and processing
 - 5.2.3. Insurance agencies, auditors, legal, and financial service providers
 - 5.2.4. Regulatory authorities where required by law

6. Accessing and Updating Your Personal Information

- 6.1. You may update your personal information via the Popcar Application
- 6.2. Should you require assistance to update or retrieve any of your personal information, you may write to us at hello@popcar.com.au.

7. Website and App Data Collection

- 7.1. When you visit our website and App, we collect:
 - 7.1.1. The date and time of your visit
 - 7.1.2. Pages viewed and any documents downloaded
 - 7.1.3. Your phone, browser type, and IP address
- 7.2. Our App and website may contain links to third-party sites and this Privacy Policy does not apply to external sites which will require you to review their privacy policy separately.
- 7.3. We use cookies to analyse website and App usage to improve our services.

- 7.4. We implement industry-standard security measures to protect your personal data from unauthorised access, misuse, or loss. While we take reasonable precautions, we cannot guarantee that transmissions over the internet are completely secure. Users should take their own precautions to protect their data online.

8. Marketing and Communication

- 8.1. We may use your information to send promotional material about our services or third-party offers that we believe may interest you.
- 8.2. You may opt out at any time via the Popcar App or by clicking “Unsubscribe” in corresponding emails or SMSes.
- 8.3. Even if you opt-out of receiving emails, SMS-es, or in-app messages, you may still receive essential service-related communications from us.

9. Updates to This Privacy Policy

- 9.1. This Privacy Policy may be updated periodically at our discretion and we will notify you of any significant changes.
- 9.2. For further inquiries, please contact us at hello@popcar.com.au.